

COMINGS AND GOINGS

In August we will be saying goodbye to Dr Mo our ST3 and Dr Stella our ST2, they have completed their training with us at Lockside.

We hope to keep in touch and wish them good luck for the future.

We would like to welcome our new ST3 Dr Adil Ali and ST2 Dr Raymond Lee.

Dr Adil has trained at Manchester Medical School, and did his foundation training at Tameside Hospital, and he decided to stay there for his GP training. He likes the fact that in general practice one sees a variety of patients. Outside his works he enjoys travelling and spending time with his family.

Dr Raymond is delighted to be one of the GP trainees at Lockside. He studied Medicine at St Andrews University and Manchester University and worked at Salford Royal as a Foundation Doctor.

He has spent the last year working at Tameside Hospital working in Orthopaedics, Paediatrics and A&E. Prior to that he was working as a core Medical trainee in Chorley Hospital (Gastroenterology & Diabetes) and at Wrightington Hospital (Rheumatology). Hobbies – he has three dogs (Cavapoo, Labrador & a German Sheppard). Ray is from North London, and is an Arsenal fan.

PLEASE REGISTER TO BOOK APPOINTMENTS ON LINE!

You can book your Doctor & Nurse appointments online by registering your details through our website (locksidemedical.co.uk) or ask our receptionist for details.



NHS Choices and patient.co.uk

Try the above websites for information on medical conditions and treatments.

NEW TELEPHONE SYSTEM

Our new telephone system is now up and running.

We have a 24hr service to CANCEL your appointment, by ringing 303 7200 and selecting Option 1 and leave a message to cancel your appointment.



You can order your repeat prescription via the phone by selecting option 2 and leaving a clear message. If you are ringing for results, please allow 5 working Days and ring after 11.30am – this is option 3.

We are looking forward to texting test results to patients, we will need up to date mobile numbers to do this. Please could you check with the receptionist that we have your correct mobile number?

EPS (ELECTRONIC PRESCRIBING SERVICE)



If you have a repeat prescription, we can arrange for your prescription to automatically go to your preferred Pharmacy, so you can collect your medication within two working days from the Pharmacy. Please ask at reception or call in at your preferred Pharmacy for details.

We encourage you to sign up for this as the prescription can then be transmitted directly without being printed. This saves paper and helps us to run things more efficiently.



TRAVEL ADVICE

If you are planning on going abroad and think you may need holiday vaccinations, please complete a travel questionnaire as soon as possible from reception or via our Lockside website.

Malaria tablets are not available on the NHS. We have been previously offering private prescriptions for Malaria tablets for a fee. After some research we have discovered an excellent internet site that provides a cheap, convenient alternative. The site provides high quality advice and arranges to deliver the tablets that you need.

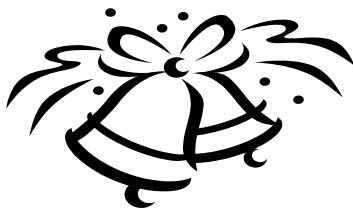
The service is available from: www.doctorfox.co.uk

TWITTER & FACEBOOK

Please follow us on twitter & facebook. We use them to keep you updated with news from Lockside in between our newsletters as well as 're-tweeting' health information that we think may be useful.

We value your comments and suggestions.

CONGRATULATIONS TO ZOE



On 15th August our receptionist Zoe married her fiancé Glen at St Paul's Church, Huddersfield Road. We wish them a happy future as Mr & Mrs Shaw.



CQC REPORT

(CARE QUALITY COMMISSION)

Lockside Medical Centre has recently undertaken an intense inspection on the quality of care and services that we provide to our patients. Four inspectors from the CQC spent a day with us talking to staff, doctors and patients.

All patients that were spoken to by the CQC had been very positive about the quality of the service provided by doctors and staff team at Lockside Medical Centre. Patients are receiving care and treatment that is safe, effective and provided in a caring way, responsive to their needs and is provided by a practice team that is well led.

You can read more detail from the report on CQC Lockside Medical Centre as soon as it is published by following this link:

cqc.org.uk/provider/1-199787081

However we know we are far from perfect and really welcome your comments on how we can continue to develop the practice.



DATES FOR YOUR DIARY...

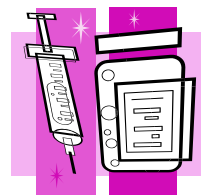


Training afternoons: – Thursday 18th September, Thursday 16th October and Thursday 20th November (the surgery will be closed from 12.30)

Bank Holidays – Monday 25th August – the surgery is closed.

Flu Season is approaching.

We will be holding Flu clinics on Sat 4.10.14 & 11.10.14



You can book your appointments from 1.10.14. We will also be holding other clinics during the month of October.